



15 July 2026

CUSTOMER ADVISORY: Updated Container Seal Requirements in Fiji

Dear Valued Customer,

Please be advised that Fiji Ports, Fiji Revenue and Customs Service, and Biosecurity Authority Fiji have issued a joint public notice requiring that **all import and export containers moving through Fiji ports must be presented with an intact seal**. A copy of the official notice can be viewed below or accessed [here](#).



JOINT PUBLIC NOTICE

Mandatory Seal Integrity for All Containers

It has come to the attention of the undersigned agencies that a number of containers are being discharged at Fiji ports without seals intact. This practice is creating unnecessary complications during verification and clearance processes, and poses risks to cargo integrity and compliance standards.

To address this matter, the following directives are issued with immediate effect:

- 1 Import Containers**
 - All liner agents must ensure that containers are properly sealed and loaded at the Port of Loading (POL).
 - At the time of discharge, every container must have its seal intact.
 - Containers without seals will be subject to hold and investigation.
- 2 Export Containers**
 - All full export containers must be properly sealed prior to arrival at the terminal gate.
 - Containers presented without seals will not be accepted at the terminal gate under any circumstances.
- 3 Compliance Requirement**
 - These measures are mandatory and must be strictly adhered to by all liner agents and stakeholders.
 - Non-compliance will result in operational delays and enforcement action by the relevant authorities.

This joint directive is issued to safeguard cargo integrity, streamline verification procedures, and uphold compliance standards at Fiji ports. Your full cooperation is required to ensure smooth operations and avoid unnecessary disruptions.

**Contact Centre,**
please call us on toll-free number 1326 or 3243000
or email info@frcs.org.fj

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In line with this requirement, Neptune Pacific now requires that all containers carried on Neptune Pacific vessels to and from Fiji, or via transshipment, must have a seal. This is effective immediately.

Please be aware that the Fiji authorities' container seal requirement is not limited to a specific seal type.

To ensure we are compliant with the above, and as part of our ongoing commitment to cargo security and supply chain integrity, we are reviewing our corporate requirements for container seal security. This includes assessing how we can better safeguard your cargo as it moves across our network. We will clearly communicate any policy changes once they have been finalised in the coming weeks.

Thank you for your continued support and understanding. Should you have any immediate questions, please contact your Neptune Pacific representative.

Sincerely,

Neptune Pacific

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