



18<sup>th</sup> September 2024

## Tarawa Port Surcharge

Dear Valued Customers,

This year the port infrastructure project has had a significant impact on the duration of vessel port time, vessel demurrage and overtime costs. On the most recent call the Southern Pearl was in port for 17 days. This has caused a major disruption to our services.

As a result, containers are backed up in other ports incurring significant storage. We need to recoup some of these costs and are introducing a modest surcharge of USD \$150 per dry container and \$250 per reefer container.

This surcharge will take effect for cargo connecting with the next sailing of the Southern Pearl (Voyage 1529) from Suva scheduled for October 6th. Going forward the port surcharge will be reviewed together with port performance.

With the completion of the port project, we do expect an improvement in our vessel turn times which will allow us to improve schedule frequency and reliability.

We understand that this measure may impact your operations. Please bear with us as we work on a number of initiatives to improve the service for Tarawa.

Thank you for your continued support, should you have any further questions or queries please contact your NPD L representative.

Sincerely,

**NPD L**

Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.

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