



19 September 2023

### MV Norfolk Information

Dear Valued Customers,

Please see below receipt information on the MV Norfolk ex Brisbane.

**Vessel Name:** MV Norfolk

**Voyage Number:** v005E

**Brisbane:** 20 October 2023

**Norfolk:** 28 October 2023

**General Cargo Receipt Date's:** 19 September – 03 October Cargo Transport Systems

**Reefer Cargo Receipt Date's:** **Tentative** 12 October – 13 October 14H00

**Dangerous Goods Receipt Date's:** 14 September – 28 September Cargo Transport Systems

**Breakbulk Receipt date:** **Tentative** 13 October – 17 October 14H00 at AAT Wharf

#### General and Reefer Bookings

All cargo must be booked with **Neptune Pacific Agency Australia** prior to shipment, no cargo will be accepted at depot without booking confirmation.

Email: [au.cs@npdlship.com](mailto:au.cs@npdlship.com)

Phone: +61 2 9235 2999

#### Out of Gauge Bookings

All cargo bookings that are over 3 tonne and exceed max height of 1.1m will be assessed on a case-by-case basis. For all enquiries, please contact.

Email: [Michelle.Cyster@npdlship.com](mailto:Michelle.Cyster@npdlship.com)

#### Hazardous Cargo

Hazardous cargo bookings are accepted subject to a fully completed International Maritime Dangerous Goods Declaration being submitted showing the correct IMDG class & UN Numbers. The cargo must have the appropriate IMDG Hazardous Class stickers affixed.

#### Shippers Letter of Instruction

When making a cargo booking you will be required to provide the following information

- Shipper Name & Address - **including Contact person, phone & email address.**
- Consignee Name & Address - **including Contact person, phone & email address.**
- Number & Type of Packages
- Description of the Goods
- Details of any Hazardous Cargo
- Cargo Weight
- Cargo Dimensions or Volume (including the pallet/skid)

### **AUS Customs Export Entry**

All cargo being shipped to Norfolk Island requires approval of the Australian Customs Service (EDN – Export Declaration Number).

### **Cargo Packing**

- All cargo must be palletised, strapped & shrink-wrapped (preferably with black polythene)
- Personal Effects should be packed into plywood crates.
- Large crates & cases must be skidded so that the cargo is capable of being forklifted from at least 2 sides.
- All pallets are required to comply with the ISPM 15 standard.
- Pallets made of plastic, plywood or cardboard are acceptable.
- All wooden pallets to carry the symbol HT=heat treated or CT=chemically treated. No 'CHEP' pallets are allowed.
- The maximum height of a pallet must not exceed 1.1 metres.
- Cargo that is delivered with insufficient packaging will be turned away and not accepted and the depot and/or Wharf.

### **Shipping Marks**

All cargo must be clearly marked with the Booking Reference number, the Consignee Name, and the port of discharge.

*For example,   S00123456  
                      YOUR NAME  
                      NORFOLK ISLAND*

### **Cargo Measurement**

The dimensions of the pallet/skid must be included in the cargo measurements and should not exceed 115cm long, 115cm wide or 110cm high.

To measure the cargo:

- Length: Full length of the cargo or pallet; whichever is the greater
- Width: Full width of the cargo or pallet; whichever is the greater
- Height: From the ground to the highest point of the cargo

### **Cover Booking**

Cover bookings that are cancelled within 14-days of actual departure will incur a cancellation fee.

Thank you for your continued support, should you have any further queries please contact your NPDL representative.

Sincerely,

**NPDL**

Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.

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