



4<sup>th</sup> October 2024

## **Optimising transshipment cargo from New Zealand to Wallis & Futuna, Tuvalu, Kiribati and Vanuatu**

Dear Valued Customers,

We remain concerned about the congestion at Suva Port and are actively engaged in minimising any delays. The Port of Suva is a major transshipment hub for NPD and we are working with Port Management to optimise our connections and minimise dwell times for our transshipment cargo after an extended period of restricted operations in the port.

To help please strictly manage your export bookings from New Zealand, by referring to our sailing schedules and ensuring you ship on the nominated pre-carriage voyage from New Zealand only. This policy applies to all cargo including reefer, dry general and special equipment bookings. Our customer service team remains at your service to assist in managing this priority. Bookings will not be accepted on non-priority sailings.

We thank you for your understanding as we do all we can to assist port operations in Suva. When it is appropriate to review this policy we will keep you informed.

Sincerely,

**NPD**

Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.

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